

NEED TO RETURN AN ITEM FROM YOUR ORDER? FOLLOW THESE EASY STEPS:

- 1** For Funkita go to: www.funkita.com/return-request
 For Funky Trunks go to: www.funkytrunks.com/return-request
- 2** Enter the email address used to place your order and check your inbox for an email from us (please check your spam/junk folder). Click **COMMENCE RETURN** on the email.
- 3** Complete your return online and write the Return Authorisation Number in the space below that is displayed on screen.
- 4** Follow the instructions provided once your return is submitted. Place your completed slip into your parcel and post back to us.



HAVE AN ACCOUNT?

Log in, click 'My Orders' and select the order which you wish to return.

PLEASE COMPLETE THE BELOW FIELDS:

RETURN AUTHORISATION #	
YOUR NAME	

You must lodge your return through our online system before posting back to us.

When we receive your parcel back safely, you will be refunded the amount paid for the returned items (less any discounts applied) as long as the product is unworn, unmarked, odour free and with all labels still attached and packed flat inside its original packaging. If you want to read our Refund policy in more detail, please refer to our website. Note that we do not process any exchanges for online purchases but we are happy to provide a refund on returned items so that you can purchase another product of your choice.

Processing your refund

The refund for your returned items will be made to your original method of payment. Please allow 5 working days for us to process the refund once we receive your parcel. Please note, if items are returned without original packaging or without swing tags attached, or are not eligible to be returned for change-of-mind refunds, we may have to charge a per-item processing fee. If products show any signs of wear or damage then we will be unable to accept them for refund and they will be returned to you.

Instructions to return your parcel are provided once your return has been lodged online

We recommend that you select a secure, traceable postage service for the package so you can be sure it gets back to us. Unfortunately we are not responsible for returns which we never receive. Unless otherwise stated, any shipping costs that you incur back to us are your responsibility and are non-refundable by us.

Our return address

Please use the return address provided when you lodge your return online. Our Australian address is below:

FUNKY TRUNKS & FUNKITA
 ATTENTION: ONLINE RETURNS
 358 Johnston Street
 Abbotsford VICTORIA, 3067 AUSTRALIA

Change of mind returns are not permitted on Underwear, Gear & Equipment & Skincare